



## Welcome Back

We're excited to kick off another season! This overview outlines key program updates and reminders for vendors. We are looking forward to another great season and appreciate your partnership. See you at the market!

### Here are a few important reminders:

- Our vendor portal can be found at <https://fmvendor.com>
- The fmVendor Mobile Application remains unchanged from last year.

### Getting Started

If you participated last year, your vendor access remains active, and your login credentials are unchanged. Login at [fmVendor.com](https://fmvendor.com) using your existing credentials.

### Need help with your login?

If you have forgotten your password, please utilize the "forgot password" option to reset it.

### Banking & Payout Information

If your banking details remain the same, you're all set! If you need to update your banking information, please reach out to fmVendor Support.

This includes:

- Switching to a different bank
- Opening a new account at the same bank

Updating banking information before your first redemption helps prevent payment delays and ensures deposits are made to the correct account.

**For assistance with credentials, account access, or banking updates, please contact fmVendor Support:**  
[support@fmvendor.com](mailto:support@fmvendor.com)  
607-252-4866

RP Solutions  
ATTN: FMNP Processing  
PO Box 3310  
Ithaca, NY 14852