



FMNP Coupon Redemption Program Overview

The state is continuing to provide the FMNP processing coupon redemption solution in conjunction with our Processing Partner, RP Solutions. As a refresher, this solution provides a gradual transition to an electronic redemption model. This solution allows you to accept coupons electronically through a mobile application, or coupons can be mailed to our processing center for traditional processing.

Hybrid Solution Overview

Redemption Options

1. Farmers can download the fmVendor Mobile Application to scan and redeem coupons right at the Farmers Market or post-market for simple electronic coupon acceptance and processing.
2. Farmers may elect to skip electronic processing this year. Coupons can be collected at Farmers Markets and then mailed to our processing center for redemption and processing.

Electronic Redemption:

Download the fmVendor application on your mobile phone by clicking the link in your activation email.



Mail in Option:

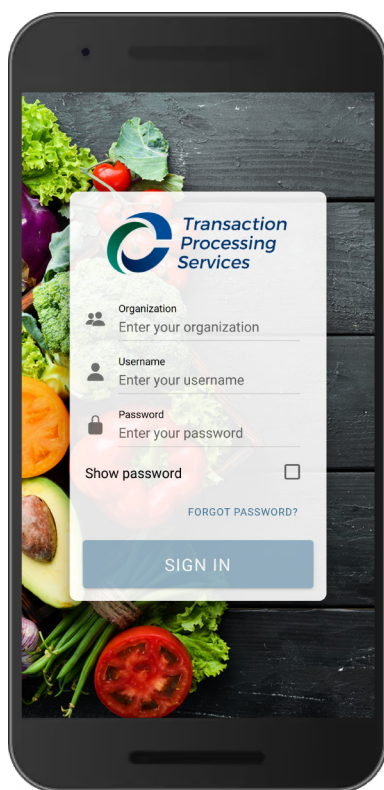
Simply mail coupons to the following address for manual processing.

RP Solutions
ATTN: FMNP Processing
PO Box 3310
Ithaca, NY 14852

For both options, Farmers must set up an online account with their bank account information, in order to deliver FMNP coupon funds directly into Farmer bank accounts via ACH after coupons have been processed. Check the back of this sheet for step-by-step account setup instructions.

Setting Up Your Account

- In order to receive funds, all Farmers must set up an online account.
- Each Farmer will be sent an email before the season starts, inviting you to set up an online account. This email will come from: FMNP - fmVendor Merchant Services (notifications@fmvendor.com).
- You can then simply click on a link in the email to reach your Account Activation Page.
- At this point, you will need to create a Password for the account.
- Next, you will be prompted to enter your bank account information so that the coupon funds can be deposited directly into your account via ACH weekly.
- A “micropayment” will then be deposited into your bank account. This micropayment will take 1-3 business days to show up in your account. After you confirm the micropayment activation code, your account will be verified and ready to receive funds.
- If you need assistance during the account set up process, contact fmVendor Support at support@fmvendor.com



For Electronic Coupon Redemption

- Once your bank account is verified, you can begin using your account.
- You can utilize the User Manager to create additional users (anyone who will be accepting payments at Farmer’s markets should be added).
- Restrictions are in place to ensure added users have NO access to bank information.
- All added users will receive an activation email inviting them to download the mobile application and set up an account.
- Simply click the link in the email in order to download the mobile application that will be used to accept the coupons at the Farmers Market.

For assistance with credentials, account access, or banking updates, please contact fmVendor Support:
support@fmvendor.com
607-252-4866